



## TERMS AND CONDITIONS

Fees must be paid in full when the booking of a session is confirmed by Elizabeth Carter Acting Coach. Fees must be paid at least 12 hours in advance of any session booked. If payment is not made in advance of the session start time it will be cancelled.

All fees are payable via PayPal to [elizabethcarteractingcoach@gmail.com](mailto:elizabethcarteractingcoach@gmail.com)

Sessions take place via Zoom. Zoom links will be sent via email to the client at the start of the session.

If you are unable to attend your session for any reason you must contact Elizabeth Carter Acting Coach by email, at [hello@elizabethcarteractingcoach.com](mailto:hello@elizabethcarteractingcoach.com), to cancel your booking.

All cancellations must be made with 48 hours' notice to be eligible for a refund.

Should Elizabeth Carter Acting Coach need to cancel a session, for any reason up until the session start time, the session will be refunded or rescheduled at a time convenient to both parties.

It is the responsibility of the client to be aware of any health and safety issues within their own learning environment. Should a client have a condition that may result in collapse/fainting or fits please inform to Elizabeth Carter Acting Coach when booking the session and complete an ICE form, which will be sent to you at your request.

It is advised that clients wear comfortable clothing and sensible footwear for their sessions.

Elizabeth Carter Acting Coach embraces equality, diversity and inclusivity of its clients and every endeavour is made to accommodate those with health issues or mobility problems.

Elizabeth Carter Acting Coach aims to create a safe and positive environment for all.

Social Media and Marketing: Elizabeth Carter Acting Coach administrators reserve the right to remove any inappropriate remarks, comments, photographs and videos that may compromise its intellectual property and the feelings and privacy of all clients.

Elizabeth Carter Acting Coach reserve the right to block a client from any social media platform without warning if inappropriate remarks are made.

Elizabeth Carter Acting Coach reserves the right to amend these terms and conditions at any time without notice.